

COMPANY	Eversendai Corporation Berhad	DEPARTMENT	Group Managing Director's Office
TITLE	Quality Policy	DOCUMENT TYPE	Policy
REF. NO.	ECB(IMS)MNPY1	REV. NO.	00
ORIGINATOR	S.Ramalingam	APPROVER	Tan Sri A K Nathan
POSITION	Group MR & GM(QHSE)	POSITION	Executive Chairman & Group Managing Director

QUALITY POLICY

(In accordance with ISO 9001:2015 Amd.1:2024)

We are one of the leading internationally recognised and established integrated structural steel turnkey, mechanical works, and civil construction contractor. We are committed and dedicated to striving to continually improve and consistently maintain high standards of quality products and services in our execution, exceeding customer expectations, and complying with all applicable standards.

Our commitment is supported by our best efforts through continual improvement in quality performance by effectively managing the following:

- ❖ Ensure that the quality management system is reviewed, certified, and implemented to maintain compliance with all applicable international standards.
- ❖ Ensure that our contract and project management plans are monitored and managed efficiently and effectively to complete projects on schedule.
- ❖ Establish and measure performance and customer satisfaction against regularly reviewed quality objectives and indicators.
- ❖ Ensure that customer and applicable statutory and regulatory requirements are determined, understood, and consistently complied with.
- ❖ Monitor and evaluate the quality performance with all of our employees, consultants, subcontractors, and suppliers, implementing effective communication, participation for quality conformance and compliance.
- ❖ Establish appropriate organisational structures and comprehensive job descriptions for responsibilities, accountabilities, and authority at all levels. To provide all necessary resources, accurate information, and appropriate training to all our employees to continuously develop their awareness, knowledge, competence, and skills in quality issues and practices.
- ❖ Continual improvement of the quality management system.
- ❖ We shall determine whether climate change is a relevant issue, ensuring proactive measures are in place to address potential impacts on quality.
- ❖ We recognize that relevant interested parties may have requirements related to climate change, and we are dedicated to understanding and fulfilling these requirements to enhance overall quality performance.
- ❖ Conducting an annual review of this visible Quality policy as documented information for continued suitability, communication with, and understanding by all persons within the organisation, accessible to all interested parties on request.

Our commitment and adherence to our quality policy are shared responsibilities among management, employees, and all those working on our behalf.

Eversendai Corporation Berhad

Tan Sri A K Nathan

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Executive Chairman & Group Managing Director

Effective Date: 18 Jun.2024

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